

## Three (3) Steps

To successfully resolve a Water Restriction Violation, please complete the three (3) steps identified in the following pages.

Complete water restriction information can be found at:

<http://my.sfwmd.gov/watershortage>



*Reduce your Water Use...No Excuse!*

South Florida Water Management District  
3301 Gun Club Road  
West Palm Beach, FL  
Address Correction Required



## Instructions for Resolving a Water Shortage Violation



SFWMD  
Managing and Protecting  
Water Resources of the Region

Phone: (561) 682-6953

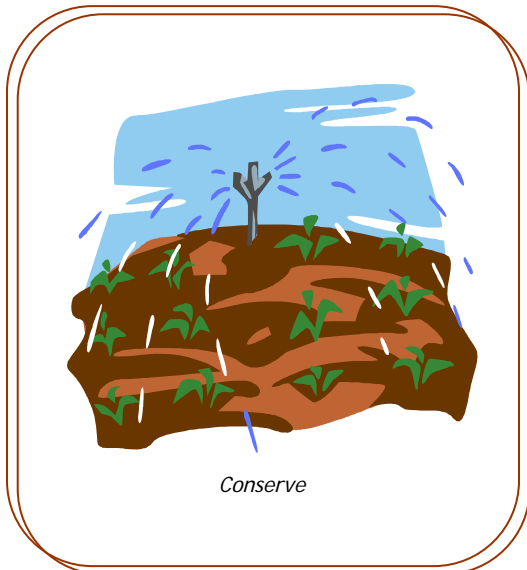
Web site:

<http://my.sfwmd.gov/watershortage>

## Step 1 Choose

Within thirty (30) days of receipt of a Notice of Violation/Consent Agreement (NOV/CA) for violation of water restrictions you must:

- Choose an Option (1 through 3) on the enclosed NOV/CA



## Step 2 Complete

Complete requirements of the chosen option within thirty (30) days of receipt of the NOV/CA

Option	Deliverables	Total Cost and Penalty
1	Submit full payment of costs and penalties.	\$1,500
2	Complete the on-line educational course regarding water shortage rules, orders and conservation and receive a 25% penalty reduction.  To take exam, go to: <a href="http://my.sfwmd.gov/examandaudit">http://my.sfwmd.gov/examandaudit</a>	\$1,125
3	Do not sign the NOV/CA and the case will be forwarded to the District's Office of Counsel for litigation.	Up to \$10,000 per day per offense

## Step 3 Sign and Return

Sign and return the NOV/CA within thirty (30) days of receipt of NOV/CA.

Payment of penalty may be enclosed with the signed NOV/CA at this time. Once received by the District, the signed NOV/CA will be added to the agenda of the next regularly scheduled monthly Governing Board meeting.

The signed NOV/CA and check should be mailed to:

South Florida Water Management District  
Attention: Lisandra Jones, MSC 4230  
3301 Gun Club Road  
West Palm Beach, FL 33406

**NOTE:** Failure to complete ALL of the three (3) steps listed above **WITHIN THIRTY (30) DAYS** of receipt of the NOV/CA will result in the enforcement action defaulting to Option 3 and subsequently resulting in increased penalties and costs.

South Florida Water Management District  
3301 Gun Club Road  
West Palm Beach, FL 33406

Phone: 561-682-2861  
Fax: 561-682-6896  
E-mail: [kleckler@sfwmd.gov](mailto:kleckler@sfwmd.gov)